



Door-to-Door Transportation for Seniors and Persons with Disabilities in Belknap and Merrimack Counties

Effective June 1, 2021

Where will you go today?



603-225-1989
concordareatransit.com

Serving Belknap and Merrimack Counties

The safest, easiest, most affordable way to get where you need to go.

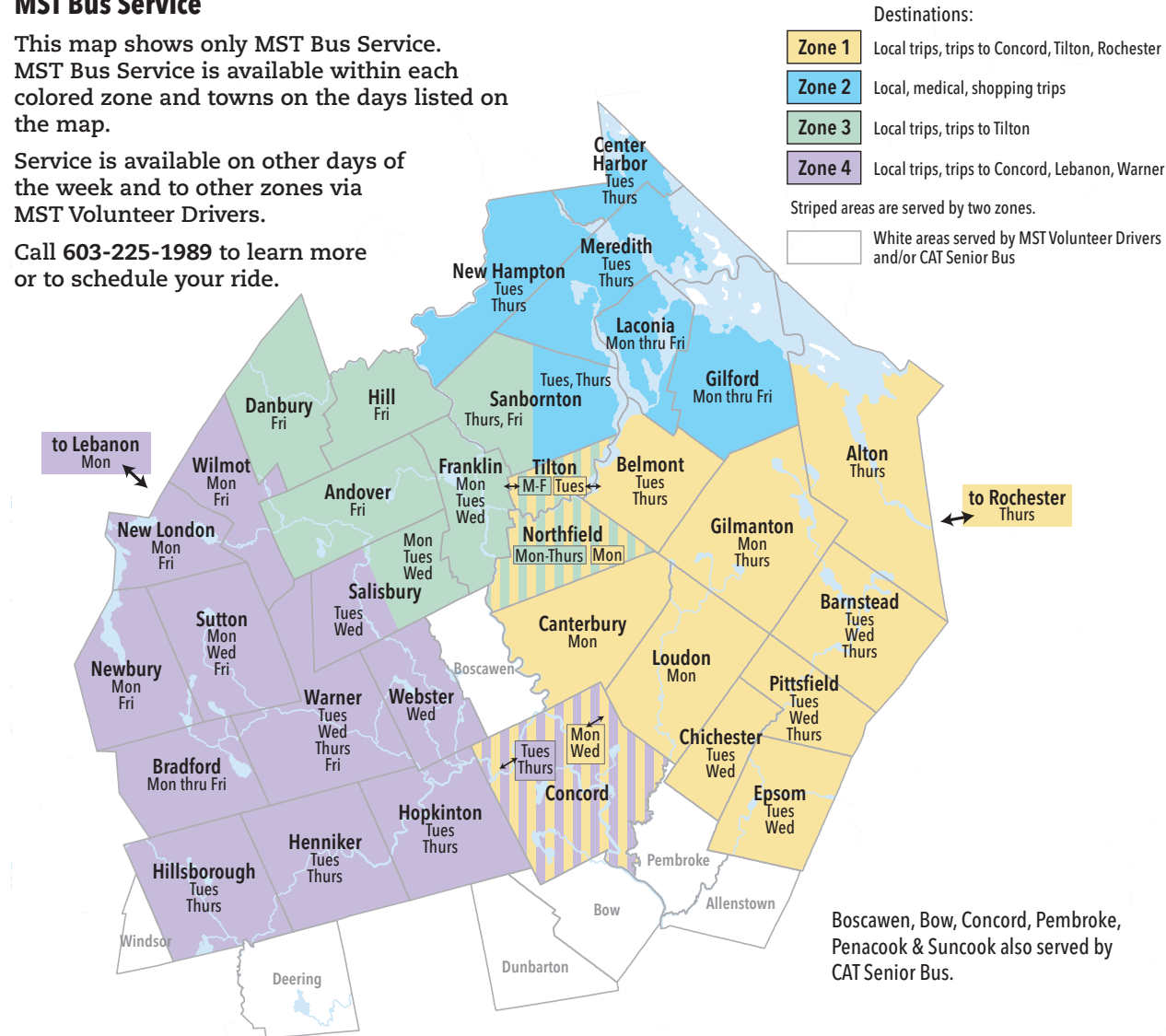
Mid-State Transit provides origin-to-destination transportation for seniors (60+) and adults with disabilities in Belknap and Merrimack Counties – outside of the Concord area.

MST Bus Service

This map shows only MST Bus Service. MST Bus Service is available within each colored zone and towns on the days listed on the map.

Service is available on other days of the week and to other zones via MST Volunteer Drivers.

Call 603-225-1989 to learn more or to schedule your ride.



Recommended Round-trip Donation: \$3.00

Reservations: 603-225-1989

Schedules, routes, fares and policies subject to change. See concordareatransit.com for updates. Map for reference only. Information is believed to be accurate but accuracy is not guaranteed.

MST MID-STATE TRANSIT
603-225-1989
concordareatransit.com

Other Transportation Resources

Travel Training

If you'd like to learn more about using CAT and MST services, we offer travel training programs. Call us to learn more.

Taxi Voucher Program

Ask us about our new taxi voucher program starting July 1, 2021.

Ridesharing

NH Rideshare provides Rideshare information and matching. Visit www.commutesmartnh.org to get started.

Need help?

Call the Mobility Manager with your transportation questions at 603-225-3295. The Mobility Manager is knowledgeable about MST service as well as other transportation options in the region.

Mid-State Transit / Concord Area Transit
PO Box 1016,
Concord, NH 03302-1016

603-225-1989 concordareatransit.com
TTY Relay 7-1-1 OR TTY 1-800-735-2964

A service of





Mid-State Transit (MST) is operated by the Belknap-Merrimack Community Action Program and includes the programs previously referred to as Rural Transit Service and Volunteer Driver Program.

Register for Mid-State Transit

Call 603-225-1989 (TTY Relay 7-1-1 OR TTY 1-800-735-2964)

- If it is your first time using Mid-State Transit, please call us to register. Registration is free and only take a few minutes.
- Once we know where you live, we can let you know more about the transportation services available in your community.
- MST Service is available Monday through Friday.
- Some trips are provided by bus, while others utilize volunteer drivers. Either way, the vehicle will pick you up at and bring you back to your home.
- Advance reservation is required for all trips.

Riding MST

MST is a safe, easy, affordable way to get from your home to the places you need to go.

- We offer a combination of origin-to-destination bus service and volunteer driver services to meet your transportation needs.
- You can use MST to travel for any purpose – shopping, doctor’s appointments, or personal business.
- Our vehicles will pick you up and bring you back to your home.
- Service is donation based. A \$3.00 round-trip donation is recommended.

MST Bus Service

Our buses provide transportation within specific zones, on specific days of the week. See the map in this guide or call us to find out what days your town is served by the bus.

- Most buses run from 8:30 AM to 3:00 PM.
- You can make a reservation for the bus by calling anytime up to 2:30 PM the day before you wish to travel.
- Buses are wheelchair lift equipped.

MST Volunteer Drivers

To expand the services that we can provide, MST uses Volunteer Drivers for trips that are not accommodated by our bus schedule.

- Volunteer driver services are available Monday-Friday, 5:00am to 6:00pm.
- Volunteer driver rides are available throughout Belknap and Merrimack Counties excluding Hooksett and including the towns of Hillsborough, Windsor, and Deering.
- If your trip is outside our regular bus service schedule, you should schedule your ride 3-7 business days in advance.

Call 603-225-1989 to reserve your ride

Call at least one day ahead for local trips. Call 3-7 days ahead for trips outside your zone. We will make every effort to accommodate your transportation needs.



CAT Transportation within the Greater Concord Area

Within the Greater Concord Area, transportation for seniors and persons with disabilities is provided by Concord Area Transit.

CAT

CAT operates three routes that serve the Concord Area and are open to everyone. Detailed route and schedule information is available at concordareatransit.com or from the CAT Rider Guide.

CAT Senior Bus

- For seniors 60 years and older in the Greater Concord Area (Boscawen, Bow, Concord, Pembroke, Penacook & Suncook).
- Operates Monday – Friday 8:00am to 3:00pm. Fare is \$1.00.
- Reservations can be made up to 2:30pm the day before or as much as 7 days in advance by calling 603-225-1989.

CAT ADA Paratransit

- For persons with disabilities who are unable to use fixed route bus service and are certified as eligible under the Americans with Disabilities Act (ADA) guidelines.
- Serves locations within ¾ mile of a CAT bus route and operates the same hours as CAT fixed route services. Fare is \$2.50.
- Reservation can be made by calling 603-225-1989 at least 24 hours in advance.



Volunteers Welcome

Volunteer Drivers



Serving as a volunteer driver for Mid-State Transit is a rewarding way to give back to your community. You can set your own hours, decide how many trips you want to provide, and opt in to receive mileage reimbursement.

Driver Qualifications include: Age 21 or older, valid New Hampshire driver’s license, auto insurance and a dependable vehicle.

For more information. Contact the Belknap-Merrimack Community Action Program at 603-224-8043 or vdpcordinator@bm-cap.org.

Mid-State Regional Coordinating Council

Meetings of the Mid-State Regional Coordinating Council for Community Transportation are open to the public. We meet quarterly, on the second Tuesday of the month. If you’re interested in attending or learning more, please call our Mobility Manager, Cindy Yanski, at 603-225-3295 x1210.



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